



# Prevention and early intervention – Croydon's perspective

# Early Intervention Priorities 2012-15

1. Extend the **multi-agency front door for early intervention** so that practitioners can access early help for the children, young people and families they support
2. Strengthen early help through redesign of **children's centre** service delivery, ensuring effective working of **Family Engagement Partnerships** for 0-5 year-olds
3. Strengthen resilience of families with complex needs including extend **Family Resilience Programme** to full size, taking into account the Troubled Families initiative
4. Strengthen provision to reduce the incidence and impact of **domestic abuse and sexual violence**

# OVERVIEW OF EARLY INTERVENTION

## Support at Stage 1

Dedicated websites for families, practitioners, youth; children's centre and health services

## Support at Stage 2

### Family Engagement Partnerships

Commissioned Services (0 -19)

Key Workers (3-12)  
YES Workers (11-19)

e.g. Educational Psychology & Health Services

## Support at Stage 3

Family Resilience Service

Troubled Family Navigators

Turnaround Project

### UNIVERSAL

Children & Young People requiring personalised universal services

### LOW/VULNERABLE

Children & Young People with low level additional needs requiring single agency support or an integrated response using a common assessment.

### COMPLEX

Children, Young People & Families with high level needs.

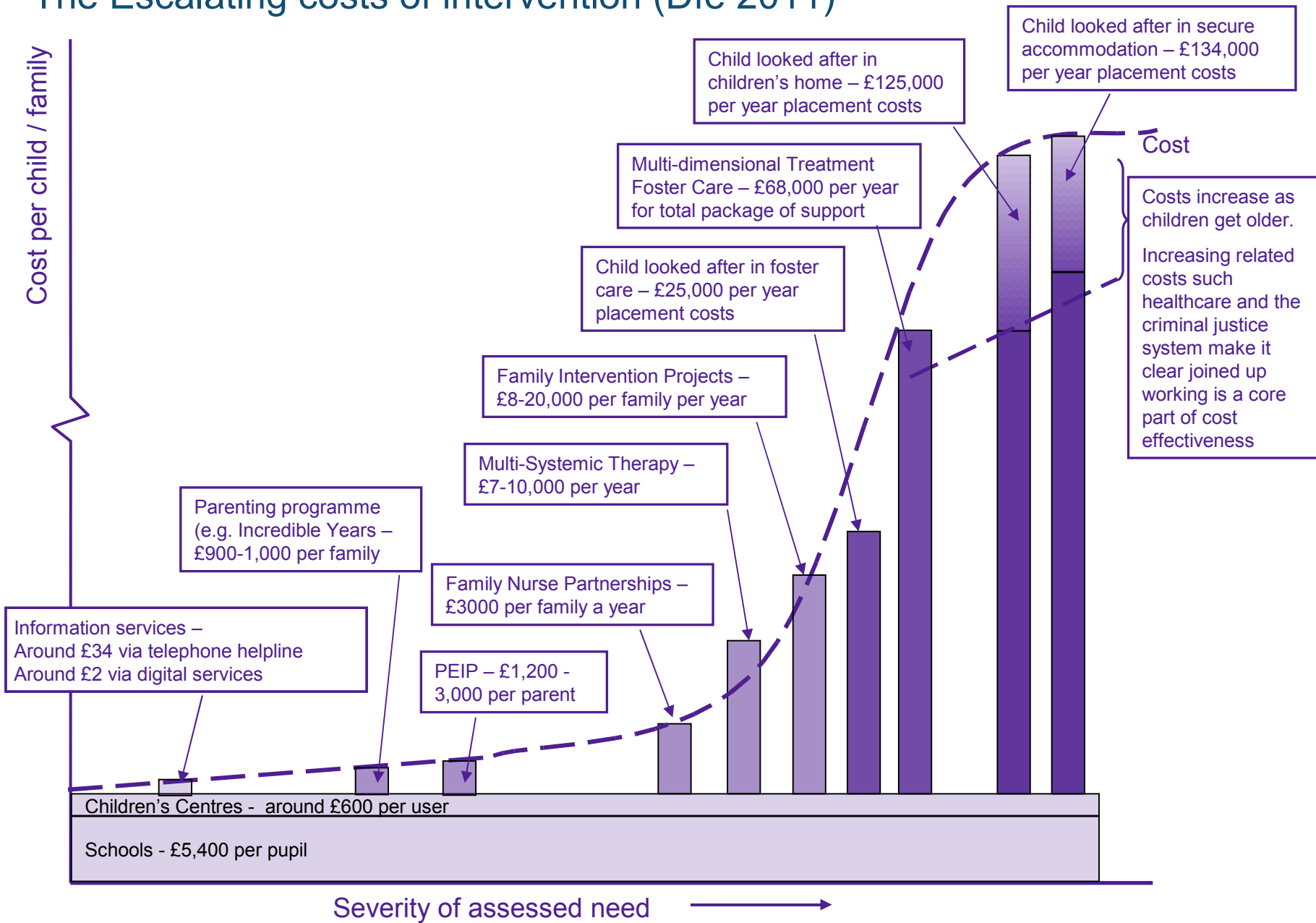
These children/young people include 'Children in Need' (Section 17) who require integrated, targeted support

### ACUTE

Children, Young People & Families with complex additional needs requiring specialist/statutory integrated response; includes child protection (Section 47) and children whose needs / safety cannot be managed in the community

**CRISS: multi-agency information & support Stages 1-3**

# The Escalating costs of intervention (Dfe 2011)



# 1. Progress on Multi-agency Support

CRISS (Croydon Information and Family Support) in place:

- childcare information and advice inc 2 year old funding
  - information and sign posting to universal and targeted services including the newly commissioned services
  - Common Assessment Framework (CAF) including advice, quality assurance and practitioner support
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- Average 700 enquiries a month – at Stage 1- 3
  - Increase in use and quality of CAFs, parents and practitioners reporting positive impact
  - Practitioners reporting increased confidence in CAF
  - 2 websites - FamilySpaceCroydon for families and PractitionerSpaceCroydon for practitioners

## Examples from CAFS completed by children's centres

Gender	Age	Ethnicity	Disability	Duration	Assessor service	Assessment reasons	Actions
M	3	A		7month	Children's Centre	Speech and language delay	Child supported in routines at nursery; mother supported in maintaining appointments
M	10	Wbr	✓	6 mth	Parent & Family Support Worker	Child out education; Emotional, social & behaviour difficulties	Assessment of educational needs; appropriate school placement found
M	3	C	✓	6 mths	Children's Centre	Physical & Learning needs	Planning appropriate activities; co-ordination of agencies involvements
M	4	Indian		6 mths	Children's Centre	Mum's health needs and housing, healthy eating	Dietary advice, Housing advice (Citizens Advice Bureau), Childcare for appointments
F	2	Wbr	✓	4 mths	Children's Centre	Child's Development delay and suffers with seizures	Coordination of health services, support Mum with play activities

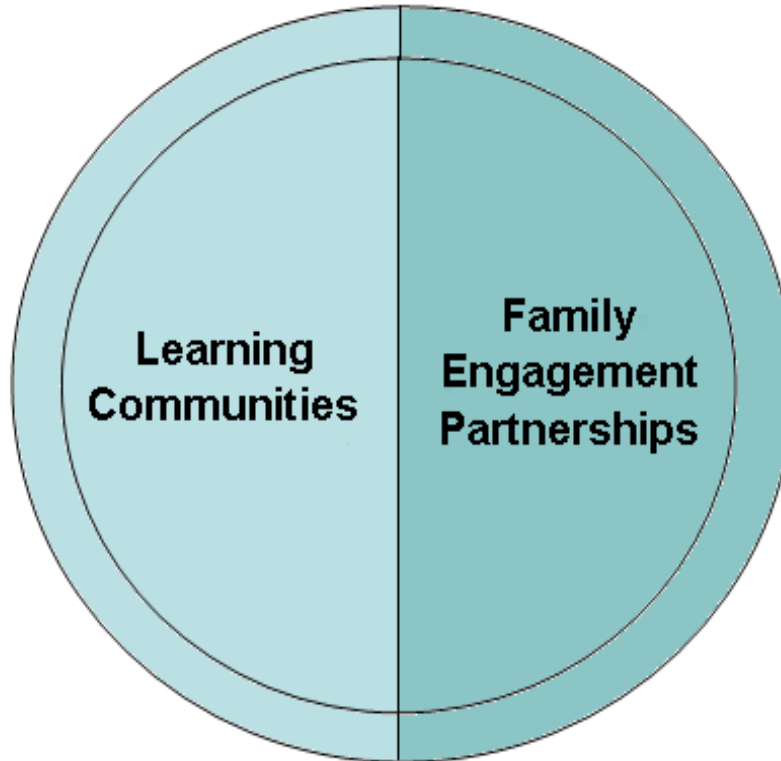
<b>1. Newly Commissioned Services in Place</b>	<b>Beneficiaries</b>	<b>Unit cost</b>
<b>i) Improved Educational Achievement</b>		
Volunteer Support Programme for Parent Support Advisors Model Family Learning ( 0-12)	250	£179
Language & communication skills for young children (0-6)	300	£429
Early Learning community based opportunities ( 0-6 years)	4320	£27
<b>ii) Improved Parent-Child / Family Relationships</b>		
Home Visiting Service (4 - to 12 years)	196	£103
Incredible Years ( from 0 to 12 years) (stage 2 and stage 2/3)	152 99	£712 £1,144
Strengthening Families, Strengthening Communities ( 6 to 19	99	£144
<b>iii) Improved Child and Maternal Health</b>		

## 2. Children's Centre Collaborations: balance between universal and targeted support

### Universal Services

#### **Learning Communities**

describes how all settings work together supportively in a collaboration to ensure young children have the best start in life by promoting strong foundations for lifelong learning.



### Targeted Family Support

**Family Engagement Partnership** that brings together health and other agencies to support vulnerable families with very young children.



## 2. Progress to date – Children’s Centres

- Children’s Centre Collaborations & FEPs (Family Engagement Partnerships) in place 1<sup>st</sup> September
- Currently mapping of FEPs, GP clusters, health visiting teams so better integration and targeting of resources
- Collaborations – reduced duplication of universal services (albeit slightly reduced)/shared expertise
- Payment by results system now in place to drive forward evidence based approach to improving families’ lives
- In a strong position to deliver a system of support to stop families falling through gaps and support communities

# 3. Troubled Families Programme

- families need to meet 3 out of following 4 criteria

**Criteria 1: Education** households affected by truancy or exclusion from school - permanent exclusion; 3 or more fixed school exclusions across the last 3 consecutive terms; *OR is* in a PRU or alternative provision; *OR is* not on a school roll; *AND/OR* a child has had 15% unauthorised absences across the last 3 consecutive terms

**Criteria 2: Crime/anti-social behaviour** young people involved in crime and families involved in anti-social behaviour

**Criteria 3: worklessness** adult in house on out of work benefits

**Criteria 4:** high cost families including DV, at risk of care

### 3. Progress on Family Resilience Service & Troubled Families (payment by results scheme)

- Extending Family Resilience Service; bringing in the voluntary sector so work both intensively and lighter touch with families
- 'Attach' to 258 families 2012-13 & total of 654 2015 – currently working intensively with 70-80 families but increased referrals
- Challenges but if successful bring in £2m to support families and 'turn around their lives' & reduce later costly interventions
- Phase 1: involvement with Youth Offending Service, ASB and youth teams to screen offenders/families & 'attach' to families
- Phase 2: closer work with education/schools to screen
- Phase 3: developing the evidence base for claiming results
- **Croydon Seminars: 17<sup>th</sup> September and 8<sup>th</sup> November**

# FRS Highlights from 2011-12

- There has been a 89% decrease in ASB where this had been a significant concern = 31 families
- There has been a 93% decrease in offending by young people = 28 individuals
- **No young person has entered custody in the past 18 months**
- 27% of children within FRS have had previously unmet needs diagnosed through SEN statements or CAMHS assessments

## 4. Domestic Abuse & Sexual Violence

### **Widely consulted strategy – four themes**

**Prevention:** change the attitudes, behaviours and practices; wider impact such as family violence; tools and systems available to ensure the right response

**Protection and reducing the risk:** protect victims by use of powers and risk management processes; reduce re-offending and help breaking out of cycle

**Provision:** strengthen the basis for targeted appropriate services including training practitioners

**Partnership:** community and voluntary groups to take a stand against violence; link up resources

## 4. Progress and next steps

- Involvement in developing the strategy has strengthened partnership of statutory and voluntary sectors
- Now developing the service at the FJC to bring in more voluntary sector providers and improved triage
- Continuing to involve users in developing the strategy and redesigning the services
- Work with schools/children's centres on projects to reduce impact of DV & improve resilience of children/YP
- Multi-agency training programme from October
- Strengthening of use of common risk assessment processes and MARAC (police led high risk conference)
- **Launch of new DV Forum on 17<sup>th</sup> October**